

BOARD OF DIRECTORS MEETING
OPEN SESSION
Thursday, May 28, 2026
5:30 pm – La Verendrye General Hospital / Webex

A G E N D A

Item	Description	Page
1.	Call to Order – 5:30 pm – Indigenous Acknowledgment & Reading of the Mission Statement 1.1 Quorum 1.2 Conflict of Interest and Duty	
2.	Consent Agenda 2.1 Board Minutes – April 30, 2026 * Pg 4 2.2 Board Chair & Senior Leadership General Report – D. Clifford, H. Gauthier, J. Cousineau, C. Larson, J. Loveday, D. Black, T. Morelli, Dr. L. Keffer * Pg 7 2.3 Governance Committee Report – B. Norton 2.4 Audit & Resources Committee Report – B. Norton 2.5 Quality Safety Risk Committee Report – M. Kitzul 2.6 Auxiliary Reports * Pg 10	
3.	Motion to Approve the Agenda	
4.	Patient / Resident Safety Moment – J. McEvoy	
5.	Business Arising - None	
6.	New Business - None	
7.	Opportunity for Public Participation	
8.	Move to In-Camera	
9.	Other Motions/Business	
10.	Date and Location of Next Meeting: June 18, 2026	
11.	Termination	

* denotes attached in board package / **denotes circulated under separate cover / *** denotes previously distributed



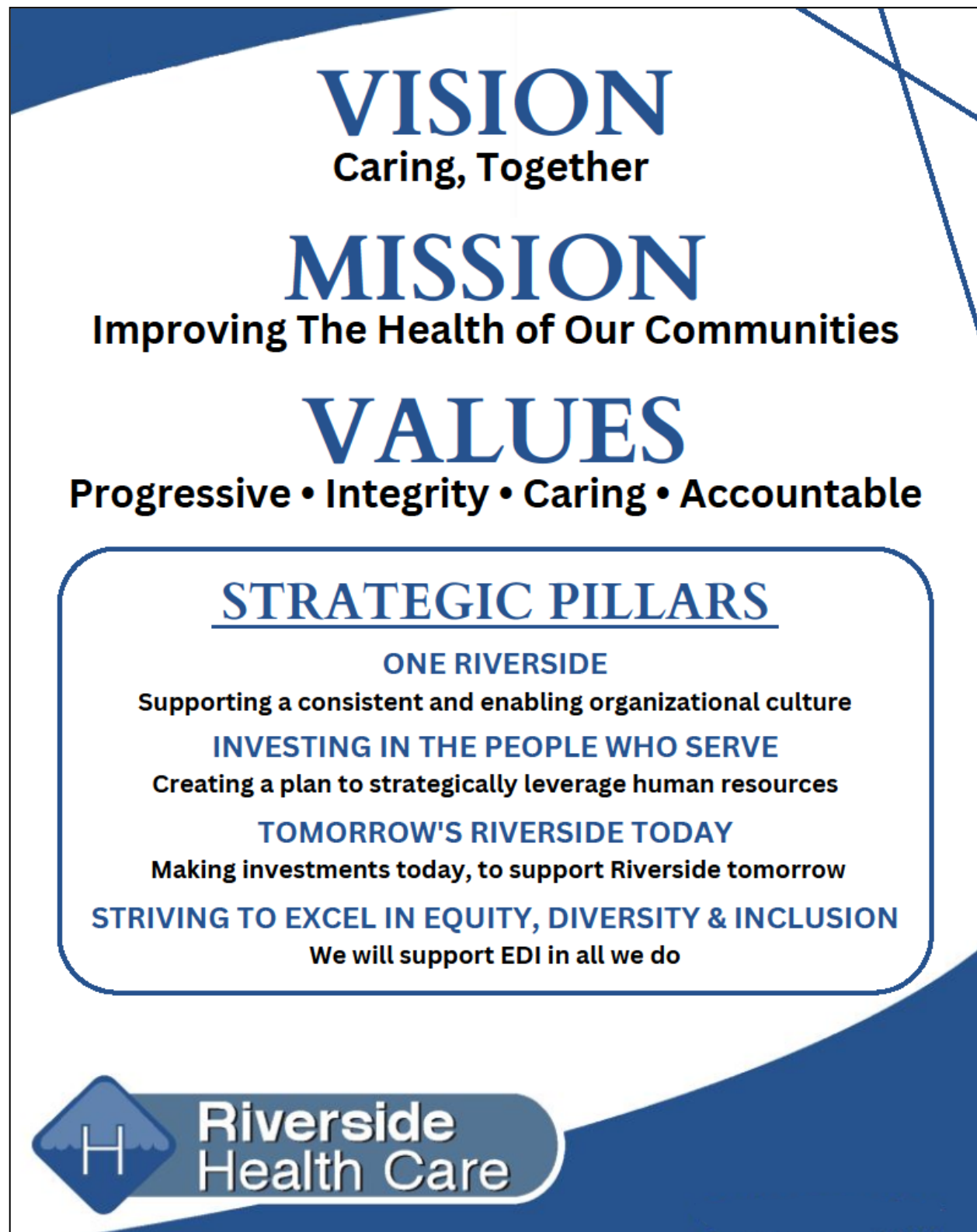
**BOARD OF DIRECTORS MEETING
ANTICIPATED MOTIONS – OPEN SESSION**

Thursday, May 28, 2026

3.	Motion to Approve the Agenda	THAT the RHC Board of Directors approve the Agenda as circulated/amended
8.	Move to In-Camera	THAT the RHC Board of Directors move to in camera session at (time)
9.	Other Motions/Business	
11.	Termination	THAT the RHC Board of Directors meeting be terminated at (time)

Indigenous Acknowledgment:

Riverside acknowledges that the place we are meeting today is on the traditional lands of the Anishinaabeg people, within the lands of Treaty 3 Territory, as well as the home to many Métis.



The graphic is a vertical rectangle with a white background and blue decorative borders at the top and bottom. It contains the following text elements:

- VISION**
Caring, Together
- MISSION**
Improving The Health of Our Communities
- VALUES**
Progressive • Integrity • Caring • Accountable
- STRATEGIC PILLARS** (underlined)
 - ONE RIVERSIDE**
Supporting a consistent and enabling organizational culture
 - INVESTING IN THE PEOPLE WHO SERVE**
Creating a plan to strategically leverage human resources
 - TOMORROW'S RIVERSIDE TODAY**
Making investments today, to support Riverside tomorrow
 - STRIVING TO EXCEL IN EQUITY, DIVERSITY & INCLUSION**
We will support EDI in all we do
-  **Riverside Health Care**

**RIVERSIDE HEALTH CARE FACILITIES INC.
MINUTES
OPEN SESSION**

Date of Meeting: April 30, 2026

Time of Meeting: 5:30 pm

Location of Meeting: Webex / LVGH Board Room

PRESENT:	H. Gauthier D. Pierroz K. Lampi	Dr. L. Keffer D. Loney Dr. K. Arnesen	D. Clifford M. Jolicoeur *via Webex	E. Bodnar M. Kitzul
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STAFF: B.Booth, D. Harris, J. Loveday

REGRETS: B. Norton, A. Beazley, C. Larson

GUESTS: H. Kaemingh

1. CALL TO ORDER:

D. Clifford called the meeting to order at 5:30 pm. B. Booth recorded the minutes of this meeting. K. Lampi read the Indigenous Acknowledgment and the Mission Statement. D. Clifford welcomed everyone to the meeting and reminded all of the virtual meeting etiquette. Round table introductions took place. D. Clifford welcomed J. Loveday and H. Kaemingh to the meeting.

1.1 Quorum

D. Clifford shared there were 2 regrets. Quorum was present.

1.2 Conflict of Interest

No conflict of interest or duty was declared.

2. CONSENT AGENDA

The Chair asked if there were any items to be removed from the consent agenda to be discussed individually. There were no items removed. D. Clifford acknowledged the Auxiliary report highlighting the upcoming functions and encouraged all to attend if able.

3. MOTION TO APPROVE THE AGENDA:

It was,

MOVED BY: M. Jolicoeur

SECONDED BY: D. Loney

THAT the Board approves the Agenda as circulated.

CARRIED.

4. Patient / Resident Safety Moment

D. Harris shared the following story on behalf of the Health Systems Navigator. The following was highlighted:

A 34-year-old woman presents frequently to the emergency department, often in distress and seeking support during periods of crisis. Her visits are typically associated with alcohol use, unmanaged pain, and escalating emotional distress, including recurrent suicidal ideation.

During a recent admission, she appeared withdrawn, tearful, and physically injured, with visible bruising on her head and arms. She disclosed that the night prior, she had been assaulted in her community by another woman. This incident followed a previous violent attack in December, involving her ex-partner.

Despite the severity of these assaults, she minimized aspects of the violence and struggled to fully process the ongoing trauma.

In conversation, she shared significant emotional distress related to her ex-partner, who is now in a relationship with one of her family members. This situation has intensified her feelings of betrayal, grief, and isolation. She expressed a deep sense of hopelessness, particularly around the loss of custody of her children, who are currently in the care of her ex-partner. She voiced concerns about systemic barriers, noting that members of her ex-partner's family are involved in community leadership, which she perceives as limiting her ability to regain custody.

The patient demonstrated partial insight into her substance use. She openly acknowledged her struggle with alcohol dependence and its impact on her mental health and daily functioning. However, she remained in denial regarding her reliance on prescription pain medications, despite patterns suggesting misuse.

A suicide risk assessment was completed during her visit, identifying ongoing ideation without a current plan but significant risk factors, including recent violence, substance use, loss of children, and limited perceived supports. A collaborative safety plan was developed, focusing on immediate coping strategies, crisis contacts, and identifying safe spaces within and outside her community.

Recognizing the complexity of her needs, the Health Systems Navigator facilitated a referral to a community-based Indigenous organization offering wraparound services. These supports included case management to assist with housing applications, access to trauma-informed counselling for substance use and experiences of domestic violence, and connection with an Elder to support cultural and spiritual healing.

Throughout her care, the patient demonstrated resilience despite significant adversity. She engaged intermittently with supports and, while often ambivalent about change, expressed a desire for stability and healing. Her story reflects the intersection of trauma, systemic barriers, and the importance of culturally safe, community-driven approaches to care.

D. Harris noted the Health Systems Navigator is very involved with the ER and this story shows the complex situations and the work that goes into connecting people to the appropriate supports. Discussion took place regarding the Woman's Shelter that is being built on Couchiching First Nation. D. Harris discussed the SUD program and being able to offer more support to our people.

D. Clifford thanked D. Harris for sharing this story.

5. BUSINESS ARISING:

There was no business arising.

6. NEW BUSINESS:

There was no new business.

7. OPPORTUNITY FOR PUBLIC PARTICIPATION

There was no public participation.

8. MOVE TO IN-CAMERA:

It was,

MOVED BY: K. Lampi

SECONDED BY: D. Pierroz

THAT the Board go in-camera at 5:40 pm.

CARRIED.

9. OTHER MOTIONS/BUSINESS:

There was no other motions/business.

10. DATE AND LOCATION OF NEXT MEETING:

May 28, 2026

11. TERMINATION:

It was,

MOVED BY: M. Kitzul

THAT the meeting be terminated at 8:38 pm.

CARRIED.

Chair

Secretary/Treasurer



Board Chair, Chief of Staff & Senior Leadership Report – May 2026 Open Session

Strategic Pillars & Directions

Investing in Those Who Serve - Strategically Leveraging our Human Resources

- **Kenora Rainy River Regional Laboratory Program (KRRRLP)**
The KRRRLP Fall Symposium for 2026 will be held in Fort Frances. This will allow all staff to attend the local education sessions. The Physician group has been engaged for attendance, and one will be presenting. In addition, we will be requesting a presentation from our Infection Control practitioner.
- **Advantage Ontario & RHC Leader**
Tara Morelli, VP of LTC services has been invited to present at the Advantage Ontario Administrator Leadership Program on June 11, 2026. Tara will provide support to a group of attendees at a breakout session where she will have an opportunity to share her knowledge and experience with incoming Administrator candidates. Congratulations to Tara as Advantage Ontario clearly recognizes the expertise she and her team bring to Rainycrest LTC.
- **Rainycrest RPN/RN Scope of Practice**
Rainycrest is up scoping the RN/RPNs at Rainycrest to include IV initiation and IV therapy. Through Ontario Local Priorities Funding (LPF), this year we purchased 2 IV pumps with this funding including training for all registered staff for IV insertion and maintenance. This will further support the reduction of ER visits and transfer of LTC Residents as they will be able to soon receive this care within their Home.
- **Food Services**
Riverside's two supervisors of food services, Sheri Monahan & Nicole Piotrowski are going to be attending the 2026 Canadian Society of Nutrition Management (CSNM) Conference in Winnipeg from June 10-12, 2026. This is an opportunity to join colleagues and leading experts from across Canada to share ideas and to learn about how this nutrition management industry is continuously evolving.

One Riverside - Promoting a Consistent and Empowering Culture

- **Lake of the Woods District Hospital (LWDH) Flooding & Surgical Services**
RHC team members are working with regional counterparts as LWDH navigates the impact of flooding that damaged their ORs. While LWDH seeks local alternatives they are continuing to engage regional partners regarding their ability to support additional surgical services. RHC has offered assistance for certain procedures and indicated that after hours and weekend space is available in our ORs noting that LWDH would have to provide human resources.
- **Pay For Results (P4R) Emergency Program**
Fiscal 25-26 results for P4R are identified below. Any numbers highlighted in red are where the service did not meet provincial targets.

Rainy River Health Centre (RRHC) currently outside target for time to triage and average LOS in the ED for admitted patients. We will continue to work with the team on improving these metrics.

<i>Fiscal 2025-26</i>		
LVGH		
Registration time to triage time	10	*Goal: 10 min or less
Registration time to first MD Assessment	82	*Collecting baseline
Registration time to first NP assessment	61	*Collecting baseline
Average LOS for low-urgency patients	126	*Provincial Goal: <4 hours (240 min)
Average LOS for high-urgency patients	204	*Provincial Goal: <8 hours (480 min)
Average LOS in the ED for admitted patients	266	*Provincial Goal: <8 hours (480 min)
RRHC		
Registration time to triage time	16	*Goal: 10 min or less
Registration time to first MD Assessment	54	*Collecting baseline
Average LOS for low-urgency patients	132	*Provincial Goal: <4 hours (240 min)
Average LOS for high-urgency patients	270	*Provincial Goal: <8 hours (480 min)
Average LOS in the ED for admitted patients	583	*Provincial Goal: <8 hours (480 min)

- **Greenhouse Project**
Rainycrest is collaborating with Resident Council to introduce live plants into the Mills & Boise Square to enhance the spaces to a more home-like environment. This will also provide meaningful activities for Residents that enjoy gardening or foliage in their living space by watering or caring for the plants.

Board Chair, Chief of Staff & Senior Leadership Report – May 2026 Open Session

Tomorrow's Riverside Today - Investing Today to Support Tomorrow

- **Assisted Living (AL) Expansion**

Community Services has proposed additional AL services across the district. The following table outlines the request from Community leadership that will be submitted to OHN:

Communities	Current Allocation	Proposed Allocation	Population Estimate
Atikokan	13	23	2,796
Fort Frances	30	35	7,607
Emo	11	12	1,255
Rainy River	10	10	770
La Vallee	0	10	1,789
Chapple, Dawson, Morley	0	10	1739
Total	64	100	15,956

*** The balance of communities in the Rainy River District are serviced by our Indigenous Health service partner.

- **Mammography**

The regional mammography bus doesn't provide service any longer. As a result, DI is providing service two afternoons per week to ensure service requirements are being met. Further growth will be considered if demands require it.

- **OR Projects**

- Planning is underway for the OR light/boom project to modernize surgical lighting and integration across the operative suites. This initiative will improve visualization during procedures, support patient safety, enhance surgical workflow efficiency, and align operating room infrastructure with current clinical standards. Expected date of completion is August 2026.
- Planning has progressed for implementation of a dual-room endoscopy setup and upgraded equipment resources. This initiative is intended to improve patient access, increase procedural capacity, reduce wait times, and support greater operational efficiency across surgical services.

- **Rainycrest Projects**

- Flooring renovation project under LPF funding completed.
- East/West Lounge Kitchenette renovation under LPF Funding completed.
- Synergy Tech Suite Project live at Rainycrest. Synergy Dietary Analysis Program is a project being led by Jessica McEvoy, Dietitian who collaborated with the vendor for implementation of the Synergy Professional + software as well as the paperless kitchen.
- Synergy Tech Suite Project in progress, for Rainy River & Emo.
- RFP light for an emergency purchase of the nurse call system awarded and projected to begin June 2026.
- Roofing repair and replacement for East-Centre section of facility, engaging Engineer and contractor for Fall start date.

- **Hospital To Home**

The Hospital-to-Home project continues to advance. Currently, onboarding processes, templates, and discharge documentation is being developed. In addition, RPN resources are being recruited to ensure seven-day coverage for hospital-to-home transitions.

Striving To Excel in Equity, Diversity & Inclusion (EDI)

- **Cancelled Indigenous Training**

Our planned Spring/Summer Indigenous training sessions have been cancelled as the presenter/educator is no longer available for these events. New dates are being determined. Board Members will be offered participation in this round of education.

Board Chair, Chief of Staff & Senior Leadership Report – May 2026
Open Session

- **Capacity and Flow**

Census continues to be overcapacity. Our Utilization & Flow Coordinator meets weekly with Ontario Health @ Home to review ALC status and obtain updates on completion of LTC referrals. Current ALC patients is 18 (8 are LTC while the balance is a blend of rehab, hospice, respite, wound care, and housing).

Thank you to the Riverside Team for their submissions, they are invaluable in the preparation of this report.

Respectfully Submitted,
Diane Clifford, Board Chair
Dr. Lucas Keffer, Chief of Staff
Tara Morelli, VP - Long Term Care & RC Administrator
Julie Cousineau, VP - Hospital Clinical Services & CNE
David Black, VP - Community & Transportation Services
Carla Larson, VP - Infrastructure, Information & CFO
Julie Loveday, Interim VP - Administrative & Support Services
Henry Gauthier, President & CEO
RHC Directors, Managers & Supervisors



Auxiliary Report – May 2026

Emo

No Report.

La Verendrye General Hospital

- **Rock'n for a Reason** looks as though it will be another success. There has been very good support for our Duel'n Rockers with Johnathan Price (B93) vs Ken Kellar (FF Times), John McTaggart vs Mike Behan, Andrew Hallikas vs Deb Ewald vs Harold McQuaker, Beyak Group vs Westend all vying for donation supremacy!
 - Planning for **Strawberry Social** well underway with food preparation for deliveries taking place at Front Street Manor again this year and social event to be held at Senior Centre. All are invited to join us on Thursday, June 11th from 1:30-3:30 or by ordering in house (info to follow).
 - **AGM and Luncheon** slated for Monday, June 8th at Knox United Church at noon. We would like to be able to announce our pledge for 2026-27 at this event. Because of the capital list delay, we are working with Holly to ascertain items from the current list that still need 'sponsoring'. Hopefully at our June Exec meeting we will be able to designate a partial pledge.
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Rainycrest

No Report.

Rainy River

The Rainy River Health Centre Auxiliary met on May 6, 2026, with the following highlights:

The regular May meeting was our annual Strawberry Social where we had a very good turnout and outcome. The event hosted a penny table, draw prize table and plant sales. Strawberry shortcake and beverages were served, and take-out services were provided to local businesses. All proceeds are being directed toward the MRI Campaign.